Implementation Timeline

2002

Jan – Mar

Analyze feedback data, select issues and counter measures (Internal/External team to support and facilitate process?)

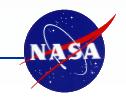
Examples of Tools Available:

- Forcefield Analysis
 4-Box Analysis
- Creative Reframing

April - May Finalize and Communicate your Action Plan

- GoalsMeasurement
- Approach
 Long-term Impact
- Milestones

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Implementation Timeline (cont'd)

June - Oct Work your Action Plan, and report

through Directorate System

May Retake Employee Survey

Oct Director's Of/Office Chiefs to make

presentation to DLT on experience

and lessons learned. Focus on:

Teamwork

Improved work processes

Morale

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